



INNOVCare - Innovative Patient-Centred Approach for Social Care Provision to Complex Conditions
Workshop on Scaling Innovative Care Delivery for Rare Diseases and Complex Conditions
Vienna, Austria, 6-7 October 2016
Agenda

Workshop hosted by [ZSI](#) - Zentrum für Soziale Innovation and co-organised with [EURORDIS](#) within the [INNOVCare](#) project.

Venue: Courtyard by Marriott Wien Schönbrunn, Schönbrunner Schloßstraße 38-40, A-1120 Vienna, Austria.

Objective of the workshop

This workshop on "Scaling Innovative Care Delivery for Rare Diseases and Complex Conditions" explores possible needs, directions and prerequisites of both scaling innovative care delivery and adapting it to new and specific contexts that combine diverse professions, areas of expertise and bodies of medical, care-related and psycho-social knowledge. It aims to gather insight from the field of both rare diseases and integrated and innovative care and to develop strategies for improving care delivery in varied European contexts.

DAY 1: Thursday, 6 October 2016

12:00 – 13:00: Welcome Buffet

13:00 - 13.30: Introduction: The INNOVCare project - Raquel Castro, EURORDIS

13:30 - 14.30: Round of introductions

14:30 - 15.30: Unmet daily life and care needs of people living with a rare disease: preliminary results of EURORDIS' ongoing survey to patients and of interviews to competent authorities in the member states – Raquel Castro, Juliette Senecat, EURORDIS

15:30 - 16:00: Coffee break

16:00 – 17:00: INNOVCare: Case management for patients with rare diseases and their families - The pilot and current insights – Dorica Dan, Zsuzsa Almasi, NoRo Resource Centre for Rare Diseases

17:00 – 18:00: Breakout Session: Delivering holistic care to patients with rare diseases: Policy priorities and opportunities.

19:30: Dinner at Hollerei, Hollergasse 9, 1150 Vienna

DAY 2: Friday, 7 October 2016

09:00 - 10:00: Special needs and general developments: Directions of scaling the INNOVCare pilot – Nicol Gruber, Ursula Holtgrewe, ZSI

10:00 - 11:00: Keynote: Integrated Care – Viktoria Stein, International Foundation for Integrated Care

11-11.30 am : Coffee Break

11.30 - 12.30: Breakout Session: Directions for scaling and sustaining INNOVCare

12.30 – 13.30: Summary and Next steps

13.30 pm: End of workshop and Snacks



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